

MODERN AND RESPONSIVE

Consumer Online Banking has a sleek, updated interface that works on your desktop, laptop, tablet or cell phone with a standard browser — giving you freedom to do your banking wherever and whenever. In addition, your existing mobile app. continues to be available and provides your optimal experience for banking on a mobile device.

LOGIN AND AUTHENTICATION

You will continue to access the site using the existing URL address and we're using your existing ID and password and authentication technology to continue to keep your online sessions safe and secure. Additionally, IDs are no longer case sensitive, and you may be prompted to update your ID on your initial login attempt to the new site. Also, if you login from a device or location that is not recognized then you may be required to confirm your identity through a one-time PIN code.

UPDATED MENUS

Watch for updated menu names to navigate to the features you commonly use such as Accounts, Move Money, Documents, Secure Messaging, and Self-Service.

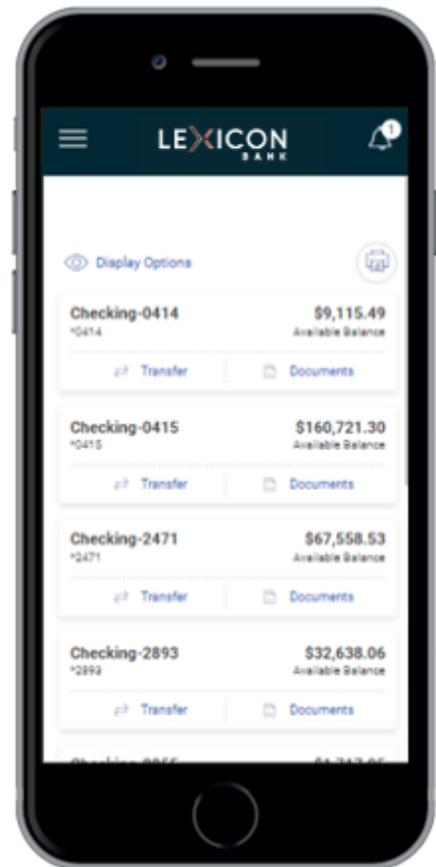
ACCOUNTS OVERVIEW

The Account Overview page is the first page you'll see after signing on to Consumer Online Banking. This page offers distinct formats designed to give you the best view of your accounts.

Card/Tile View

Each account is presented as a card/tile that includes balance information with links to related tasks at the bottom of the card/tile.

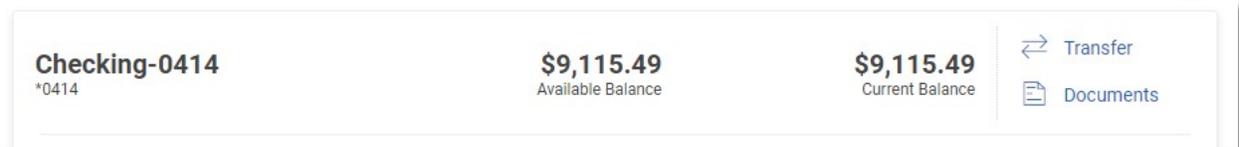
You can change to the list view by clicking the list view icon .



List View

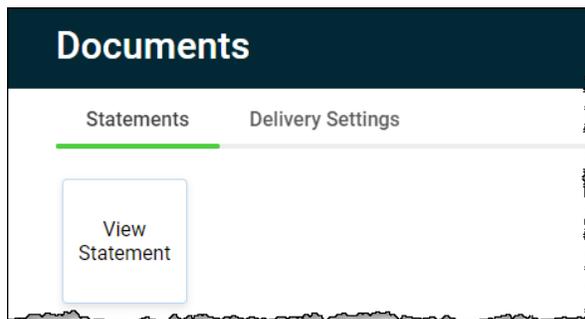
Each account is presented as a row in a table that includes balance information with links to related tasks on the right end of the row.

You can change to the card view by clicking the card view icon .



DOCUMENT DELIVERY

Choose your statement delivery preferences through the **Delivery Settings** tab on the Documents page.



DOWNLOAD REQUESTS

Under the **Accounts - Reports Menu** is where you will request downloads and reports. Now your download requests can be for an unlimited amount of transaction history without constraints on the number of completed transactions or activity period (for example you can request an entire tax year). Additionally, you're your download requests that retrieve large sets of activity data will automatically process in the background and allow you to receive an optional email alert when the download file is ready to be accessed while you continue to use other features throughout the site.

MOVE MONEY

The **Move Money** menu is where you will make internal and external transfers, pay bills, or pay other people.

Transfer

Select the **Transfer** link to make an internal or external transfer between your accounts. Add new external bank accounts to transfer money with and to view your prior transfer activity.

FIS Digital One Accounts Move Money Self Service Tools Sign Out

Transfer

Make Transfer Activity History Manage Templates Manage Accounts

Retail user - this is a header message displaying on the make transfer at the 2018.01 level verify this is displaying in full sentence on the make transfer page

Transfer From

Transfer To

+ Add Accounts

Amount

Description (Optional)

Frequency
Once

Transfer Dates
When would you like the transfers to start?

Transfer Now
 Select Transfer Date

Continue

Loan Payment

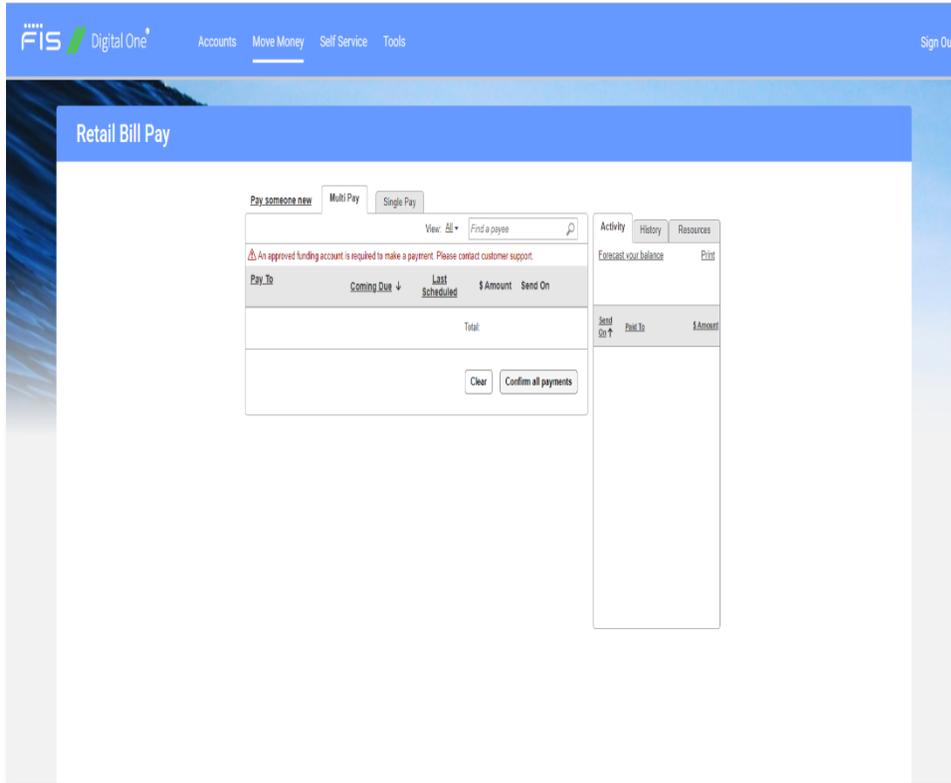
If you have loans with our institution, then use the **Loan Payment** link to draw on a loan or to make a payment to a loan.

The screenshot shows the 'Loan Payment' interface within the FIS Digital One online banking system. The top navigation bar includes 'Accounts', 'Move Money', 'Self Service', 'Tools', and 'Sign Out'. The main content area has a blue header with the title 'Loan Payment' and a sub-header with tabs for 'Make Payment', 'Activity', 'History', 'Manage Templates', and 'Manage Accounts'. The 'Make Payment' tab is active. The form contains the following fields and options:

- 'Transfer From' dropdown menu
- 'Transfer To' dropdown menu
- 'Add Accounts' button with a plus icon
- 'Amount' text input field
- 'Description (Optional)' text input field
- 'Frequency' dropdown menu with 'Once' selected
- 'Transfer Dates' section with the question 'When would you like the transfers to start?' and two radio button options: 'Transfer Now' (selected) and 'Select Transfer Date'.
- 'Continue' button

Retail Bill Pay

To pay bills, add new payees and see prior bill payment activity then select the **Retail Bill Pay link**. As part of migrating, the existing payees and payments you had set up will port over to the new banking experience.



SELF SERVICE

SELF ADMINISTRATION

Self Administration is where you will manage your password, email, telephone numbers, and username.

Self Administration

[Change Password](#) [Personal Preferences](#) [Change Username](#)

Your password was last changed on September 21, 2022

Current Password

New Password

The new password must contain 8 – 64 characters.

The new password must contain 1 upper case letter, 1 lower case letter, 1 number, 1 of the following special characters ! @ # \$ % ^ & * , . < >

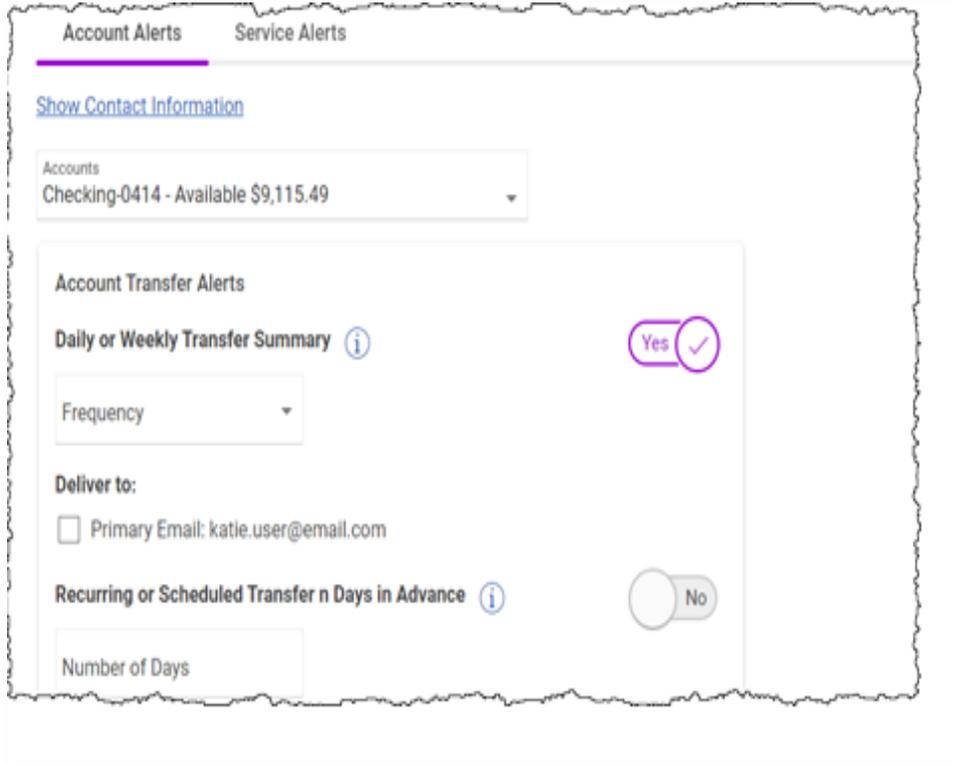
The new password must be different from the last 1 previously created password or passwords.

Confirm Password

[Update Password](#) [Cancel](#)

ALERTS

Your contact information and alert quiet time can be viewed and changed through the **Show Contact Information** link at the top of the page. Conversely, the information can be hidden by clicking the **Hide Contact Information** link. A **Yes/No** slide button allows you to easily subscribe to or unsubscribe from certain alerts.



Bill Payment alerts are accessed through the **Bill Payment link – Resources tab – Alert Preferences link**.

Alert Preferences

Email address: heather.roesler@fisglobal.com

Email format: Text

	Email
Security	
Important Bill Pay cancellation information	<input checked="" type="checkbox"/>
Payee added	<input checked="" type="checkbox"/>
Payee edited	<input checked="" type="checkbox"/>
Payment	
Electronic funds transfer unsuccessful	<input checked="" type="checkbox"/>
Electronic funds transfer unsuccessful	<input checked="" type="checkbox"/>
Payment successful	<input checked="" type="checkbox"/>

Don't save changes Save

Account Maintenance

Use **Account Maintenance** to add or update the nicknames you use on your accounts. Additionally, if you want to control the display of an account use the **Hide/Show** tab to mark accounts to hide.

Account Maintenance

[Edit Name](#) [Mobile Banking](#) [Hide/Show](#)

Use Zelle®?
You Could Win \$1,000 In The GSB
MERRY MONEY SWEEPSTAKES
[Learn How](#)

Account
REGULAR CHECKING-1501 - Available \$691.74

Account Name
Dad's Daily Checking Account

[Submit](#)

SECURE MESSAGING

The **Secure Messaging** page is comprised of the following tabs: **Compose, Incoming, Sent, Contact Information, Archived,** and **Service Requests.**

Use **Compose** to reach out to us about any of your Consumer Online Banking questions or concerns. Use **Incoming** to view any of the messages we've sent to you. Use **Sent** to view any of the messages you've sent to us. The Archived tab includes any of the messages from us that you've chosen to keep.

Secure Messaging

Compose Incoming Sent Archived Service Requests

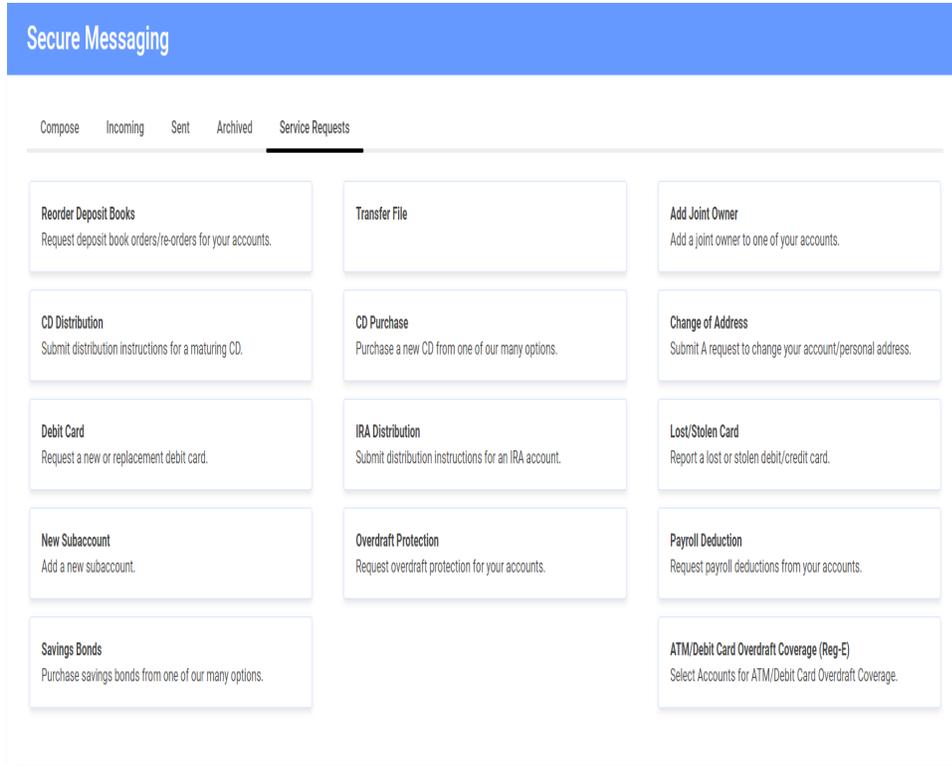
Message Topic ▼

Subject

Message

The **Contact Information** tab is where you will find our contact information.

Service Requests tab is where you will go to access forms for requesting actions like changing your address, ordering checks, etc.



CONTACT INFORMATION

If you have any questions or concerns about this upgrade to your Consumer Online Banking experience, please call 702.780.7700 or email customerservice@lexiconbank.com.